

ESR Benefits Realisation

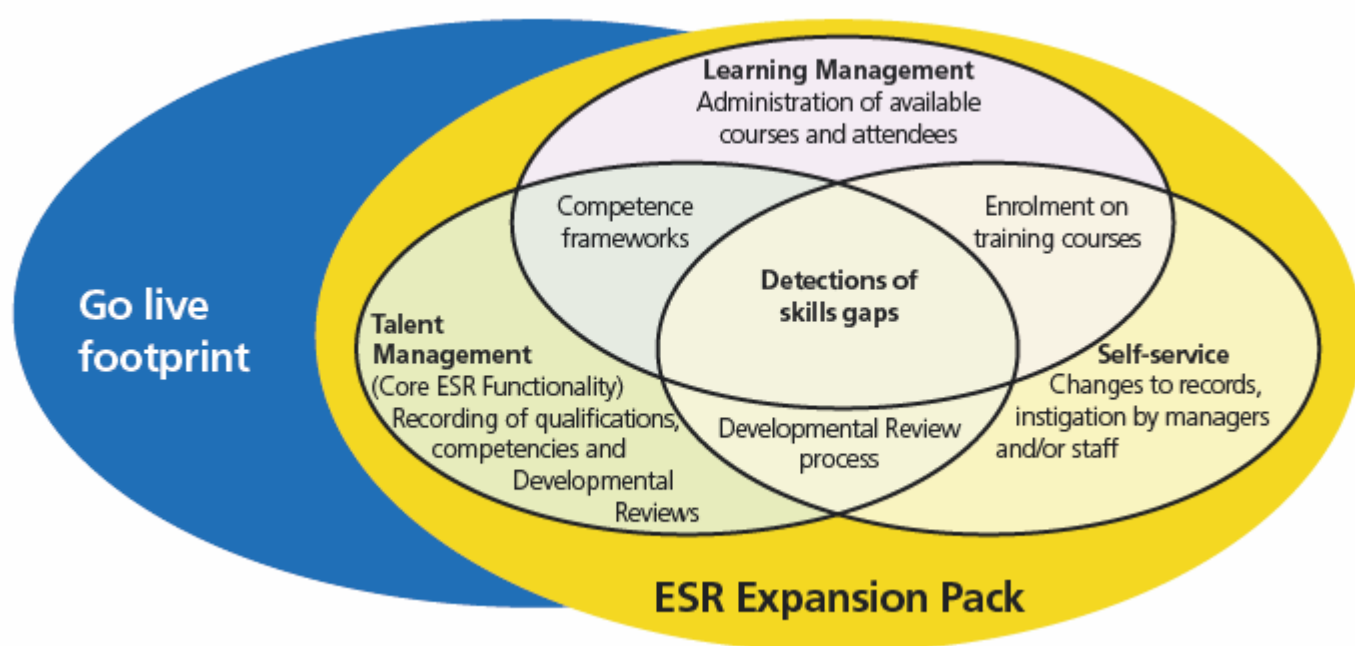
Benefits Activation Project

The Benefits Activation Project was launched in June 2006 and involved eight Trusts participating in the project across England and Wales:

- Royal Devon & Exeter Foundation NHS Trust
- South Devon Healthcare Foundation NHS Trust
- The Royal Marsden Hospital Foundation NHS Trust
- Newham University Hospitals NHS Trust
- North East Wales NHS Trust
- University Hospitals of Leicester NHS Trust
- Leeds University Hospitals NHS Trust

The three key objectives of the project were:

- To measure the benefits that are being delivered by the core functionality go live footprint utilising a new Readiness Assessment 5 (RA5) – a follow on from the four Readiness Assessments that form part of the ESR implementation process leading up to Go-Live
- To monitor and measure the benefits of ESR and
- To implement the “Expansion Pack” containing the Learning Management, Talent Management and Self-Service facilities, to realise the extra benefits that these modules can provide





One of the key outcomes of the project is an improved understanding of the functionality of Learning and Talent Management and Self Service. Until the project started, the primary focus of all those involved in ESR had been on implementing the core modules of the ESR Solution. Although some organisations had chosen to go live with elements of the expansion pack, not enough experience had been gained by the ESR Central Team on implementing these modules. The Benefits Activation Project gave the ESR Central Team an opportunity to test these modules and gain a better understanding of their functionality.

Another key outcome is the documentation that has been produced from the project. Each site has completed an overall Trust case study which sets out in detail the Trust's position before the project, the status against RA5, the RA5 and expansion pack activities undertaken and the benefits. In addition, process case studies have been completed by the Trusts which have been issued on ESR's KBase.

Another key piece of completed documentation is the OLM Implementation Guide and in addition, the Self Service e-learning CD Rom has also been created and is available from the Education Department.

The final outcome is that the project has helped to shape the development of an informed ESR Benefits Realisation Strategy. This strategy will support the whole of the NHS live on ESR to maximise their use of the range of functionality and thus the business benefits available from the investment being made in ESR.

Further information about the BAP Project is available at: www.esrsolution.co.uk/kbase