

To ESR Executive Sponsors

Electronic Staff Record

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Dear colleague

ESR Move to NHS Care Records Service (CRS) Smartcard Access – Additional Information

We have received an excellent response to our letter dated 7th April 2009 (entitled “ESR move to NHS CRS Smartcard Access”) and over 80% of organisations have now committed to transition to smartcard access before the end of August 2009 target date.

We can confirm that your organisation has committed to a data load slot and is now completing the implementation activities associated with the ESR NHS CRS Smartcard enablement project. If your organisation has concerns about completing the NHS CRS Smartcard implementation for Employee Self Service or National LMS users by the end of August 2009, please communicate these to the NHS ESR Central Team via the dedicated smartcard email address esr.smartcard@nhs.net. They will be able to discuss agreed approaches for overcoming this pressure.

Following this initiative, we plan to remove the traditional access to ESR via username and password. From that point access to ESR will only be possible via NHS CRS Smartcard with the exception of Employee Self Service and National LMS users, where this has been agreed with the NHS ESR Central Team.

The exact date for removal of username and password access is still under review, but this is likely to take place during October 2009. We will communicate this date when it is confirmed.

For additional information regarding the ESR move to NHS CRS Smartcard access please access www.esrsolution.co.uk/iim.

Thank you for your co-operation with this initiative.

Yours sincerely



Simon Willcock
ESR Programme Director



Philip Brown
Head of Access Control, NHS Connecting for Health