

## The National Learning Management System

### A tool to help NHS organisations to deliver their local education strategies

The National Learning Management System (NLMS) is a single point of access for all staff with an ESR record to access national and local NHS elearning courses, flexibly and free of charge.

#### About the NLMS

Following a successful pilot phase in autumn 2008, the NLMS is now being rolled out to over 100 organisations as part of the national roll out programme. Support from the ESR Operations and Benefits Team is currently available to support organisations implementing the NLMS, for a limited period.

#### Benefits of implementing the NLMS in your organisation

- Choice of how to implement the NLMS, fitting with whatever elearning strategies you currently have in place locally (for example, you may wish to implement national courses first, with local courses following at a later date)
- Increased flexibility for you to provide training for staff at all levels and in all shift patterns, as well as providing the option for staff to access remotely
- The NLMS functionality bears no cost to local NHS organisations – there will be no need to commission alternative elearning platforms as the NLMS can deliver local as well as national course content to staff with an ESR record
- Improved management of training – one single up-to-date, comprehensive system accessible on ESR and recorded against an individual's ESR portable record
- Consistency of staff skills and knowledge delivering local healthcare services, with standardised learning materials available to all staff
- Enhanced ability to track learner completion and produce consolidated reports on training within an NHS organisation – such as compliance with statutory & mandatory training requirements (for example, NHS Litigation Authority Assessments)
- The NLMS is completely integrated with ESR (including Employee/Manager Self Service, Oracle Learning Management (OLM), and Talent Management). This means that duplicate keying in of information is removed and OLM can be used as a single system to manage all employee related training
- NLMS is the only learning management system where all nationally approved content is available in one place, directly linked to a person's ESR record.

#### How can NHS organisations start using the NLMS?

1. Contact your local ESR Operations and Benefits Account Manager [www.esrsolution.co.uk/contact/regions](http://www.esrsolution.co.uk/contact/regions)
2. Select the implementation model you wish to deploy in your organisation [www.esrsolution.co.uk/nlms](http://www.esrsolution.co.uk/nlms)
3. Develop a local plan for implementation.
4. Make use of the support provided by the ESR Central Team, before and during implementation.

It is vital that, before making a decision as to how to use the NLMS, you and your organisation give careful consideration to the planning and staff engagement needed to ensure the successful implementation and uptake of the elearning available in the course catalogue.

#### Strategic fit: National e-Learning Framework for England

The NLMS is a core element of the National e-Learning Framework for England (due in late 2009). The framework sets out the direction of travel for national elearning and encourages wide adoption of the NLMS. The document also raises awareness of elearning products available nationally and how to access them.

## Courses currently available

Courses have been developed by four national course content providers to ensure that the most up to date, relevant material is available to NHS staff undertaking elearning. The courses cover a range of statutory and mandatory training, essential IT skills and clinical subjects, with new courses being regularly added to the NLMS. *(This list of courses was correct as of November 2009):*

- 18 Week Patient Pathway
- Adolescent Healthcare
- Alcohol Identification and Brief Advice
- An Introduction to Residential Child Care
- An Introduction to the Mental Health of Older People
- Auto Identification & Data Capture (AIDC)
- Child Protection Awareness in Health
- Children of Prisoners
- Communication Skills in Social Work
- Consent - Patient Consent
- Death Certification - The Legal Aspects of Death
- Deprivation of Liberty Safeguards - 1 Introduction
- Deprivation of Liberty Safeguards - 2 Core Training
- Disability Awareness
- e-Audiology: Acoustics and Psycho-acoustics
- e-Audiology: Anatomy & Physiology
- e-Audiology: Auditory Intervention
- e-Audiology: General Skills
- e-Audiology: Hearing Loss, Communication and Hearing Conservation
- e-Audiology: Pathology, Symptoms and Management Options of Ear and Related Conditions
- e-Audiology: Pure Tone Audiometry
- e-Audiology: Screening and Diagnostic Investigations
- Equality & Diversity Awareness
- Fire Safety Awareness
- Food, Nutrition & Hydration in Health & Social Care
- Health and Safety Awareness
- Infection Control - Course 1 Infection Prevention and You (Clinical)
- Infection Control - Course 1 Infection Prevention and You (Non-clinical)
- Infection Control - Course 2 Principles of Infection Prevention
- Infection Control - Vascular Access Devices
- Introduction to Clinical Infection Prevention and Control
- Law & Social Work
- Manual Handling Awareness
- Mental Capacity Act
- Blood Transfusion 01: Safe Transfusion Practice
- Blood Transfusion 02: Blood Components and Indications for Use
- Blood Transfusion 03: Good Manufacturing Practice for Transfusion Lab Staff
- NHS ELHIS
- NHS ELITE
- PDS (Personal Demographics Service)
- Poverty, Parenting and Social Exclusion
- Radiation Protection (for Radiographers, Radiologists)
- Safeguarding Children and Young People – Level 1
- Safeguarding Children and Young People – Level 2
- SNOMED CT
- Spine eKnowledge Tool
- Summary Care Record
- Supporting Self Care
- Training Evaluation
- Transfusion Safety (Doctors)
- Transfusion Safety (Nursing & Non-medical Staff)
- Using Administrator Self Service in ESR
- Using elearning in ESR / OLM
- Using Employee Self Service in ESR
- Using Manager Self Service in ESR
- Venous Thromboembolism.

## Course content providers

The national courses currently available on the NLMS are provided in partnership with the following organisations:

- e-Learning for Healthcare [www.e-lfh.org.uk](http://www.e-lfh.org.uk)
- Skills Academy for Health Core Learning Unit [www.corelearningunit.com](http://www.corelearningunit.com)
- NHS Connecting for Health [www.connectingforhealth.nhs.uk](http://www.connectingforhealth.nhs.uk)
- Social Care Institute for Excellence (SCIE) [www.scie.org.uk](http://www.scie.org.uk)

## How do I find out more about the NLMS?

Visit [www.esrsolution.co.uk/nlms](http://www.esrsolution.co.uk/nlms) for more information on the NLMS, implementation models and a full course catalogue of existing content.

Alternatively, contact your local ESR Operations and Benefits Account Manager, contact details can be found at [www.esrsolution.co.uk/contact/regions](http://www.esrsolution.co.uk/contact/regions)